

# Hunter Street Dental Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

With this in mind, we have joined with DPAS Limited to design a comprehensive dental treatment plan. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that your dental treatment will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

## Your benefits

- preventative focus to your care aiming to identify any treatment needs early
- all your routine dental treatment is included
- payment by convenient monthly Direct Debit, allowing you to budget
- convenient appointment times where possible
- emergency appointments within 24hrs
- access to a 24hr dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

## Who is our plan for?

Our plan is designed for regular attenders at the practice.

## What does our plan include?

### Our plan includes:

- two regular dental health examinations
- hygiene schedule tailored to your individual needs
- all x-rays
- all fillings
- simple crown and bridge work\*
- simple denture work\*
- endodontics\*
- extensive preventive advice including diet and oral hygiene advice
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

\*plan members receive a 50% discount on these treatments.

## How do you join our plan?

Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment. If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

## What is excluded from our plan?

Although non-routine services are available from the practice, some items fall outside the scope of the plan and are not covered by the monthly payment namely:

- cosmetic dentistry including tooth whitening
- referrals for treatment outwith the practice or to a specialist
- implants
- orthodontic.

Treatment not covered by this plan can be paid for separately.



## What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

## Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.



Hunter Street Dental

*Terms within this brochure are subject to change without notice.*

## HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

## Dentist

**Paul Fernie BDS**

## Contact

Hunter Street Dental  
13C Hunter Street  
East Kilbride  
G74 4LZ

**Telephone: 01355 264222**  
[enquiries@hunterstreetdental.co.uk](mailto:enquiries@hunterstreetdental.co.uk)

## Opening Hours

Monday – Thursday 9am – 6pm  
Friday 9am – 5pm  
Saturday by appointment only

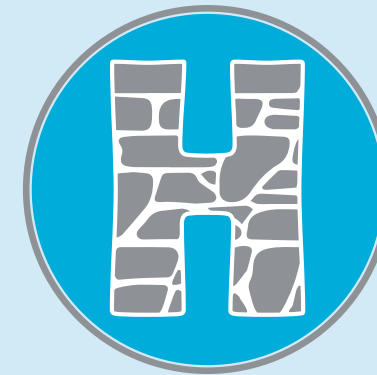
## Emergencies

**01355 264222**  
**Away from home helpline:**  
(UK) 0808 169 8117  
(Abroad) +44 1691 887 955



@hunterstreetdental

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PREMIUM HIGH QUALITY DENTAL CARE